

IMS84 SUSTAINABILITY POLICY

SMS Environmental Ltd offers a broad range of water treatment, analytical and environmental services with an emphasis on the treatment of clean and dirty water.

SMS Environmental's core activities include:

- Water & Wastewater Treatment
- Water Hygiene Services
- Legionella Risk Assessments
- Training
- Control of Legionella Bacteria
- Cleaning & disinfecting water systems
- Services associated with L8
- Chemical Cleaning
- Chemical Supply
- Dosage & Control Equipment supply and installation
- Analytical Services
- Air hygiene Services
- Air Conditioning Installation and Maintenance

SMS Environmental maintains and continuously improves our Environmental Policy and our management systems in accordance with ISO9001, ISO14001, ISO45001, ISO27001 and the Legionella Control Association.

SMS Environmental is committed to promoting sustainability. Concern for the environment and promoting a broader sustainability agenda are integral to SMS's professional activities and the management of the organisation. We aim to follow and to promote good sustainability practice, to reduce the environmental impacts of all our activities and to help our clients and partners to do the same.

Our Sustainability Policy is based upon the following principles:

- To comply with, and exceed where practicable, all applicable legislation, regulations and codes of practice;
- To integrate sustainability considerations into all our business decisions;
- To ensure that all staff are fully aware of our Sustainability Policy and are committed to implementing and improving it;
- To minimise the impact on sustainability of all office and transportation activities;
- Reduce and Recycle as much waste material as possible
- To make clients and suppliers aware of our Sustainability Policy, and encourage them to adopt sound sustainable management practices;
- To review, annually report, and to continually strive to improve our sustainability performance.

In order to put these principles into practice we will:

Travel

- Walk, cycle and/or use public transport to attend meetings, site visits etc, apart from in exceptional circumstances where the alternatives are impractical and/or cost prohibitive;
- Employ engineers from local communities where the contracts are run;
- Include the full costs of more sustainable forms of transport in our financial proposals, rather than the least cost option, which may involve travelling by car or

air. Where the only practical alternative is to fly, we will include costs for full airfares rather than budget airlines in our financial proposals;

- Avoid physically travelling to meetings etc where alternatives are available and practical, such as using teleconferencing, video conferencing or web cams, and efficient timing of meetings to avoid multiple trips. This applies to all SMS internal management meetings between all offices;
- Use Opuz12 wireless data collection software to avoid the need of engineers travelling back and forth to the offices.

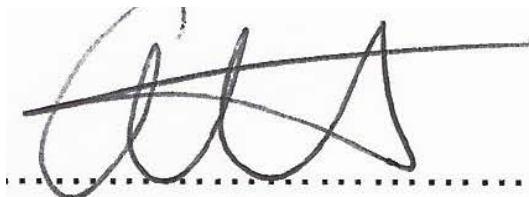
Purchase of equipment and consumption of resources

- Minimise our use of paper and other office consumables, for example by double-siding all paper used, and identifying opportunities to reduce waste;
- As far as possible arrange for the reuse or recycling of office waste, including paper, computer supplies and redundant equipment;
- Reduce the energy consumption of office equipment by purchasing energy efficient equipment and good housekeeping;
- Seek to purchase electricity from a supplier committed to renewable energy. Seek to maximise the proportion from renewable energy sources, whilst also supporting investment in new renewable energy schemes;
- Ensure that timber furniture, and any other timber products, are recycled or from well-managed, sustainable sources and are Forest Stewardship Council (FSC) certified;
- All purchases of work equipment should ensure that it is suitable for the task and the environment and have an appropriate 'Certificate of Conformity' or 'Certificate of Incorporation' identified by the European CE mark. A check will be made before a purchase to ensure that The Essential Health and Safety Requirements are met.
- Purchase products with lower environmental impact;

Working practices and advice to clients

Undertake voluntary work with the local community and/or environmental organisations and make donations to seek to offset carbon emissions from our activities;

- Ensure that any staff that we employ take account of sustainability issues in their advice to clients;
- Include a copy of our Sustainability Policy in all our proposals to clients.

A handwritten signature in black ink, appearing to be 'Gavin Harris', written over a horizontal dotted line.

18th March 2024
Gavin Harris
Managing Director

Next Review: March 2025